PHONE USER GUIDE – Yealink T42S

Placing a Call

- Lift handset, press 💷 or press 😨
- Dial a number, extension or press a speed dial

Answering a Call

- Lift handset **OR**
- Press O or

Hold

• While on a call, press hold

Retrieving a Held Call

• Press **Resume** to retrieve the call

Redial

- Press twice to redial the last number
- Press once to get to the placed calls list

Do Not Disturb

• Press DND

Turning Off DND

• Press **DND** Again

Park

• While on a call, press **Park**

Retrieving a Held Call

• To retrieve the Parked Call, press **Park** again

Directory

- Press Directory
- Select Network Contacts
- Select Extensions
- Scroll through contacts or select Search and type in a name
- Select the contact you want to call and you will be connected

Conference Calls

- While on a call, press **Conference**
- Dial number or press a speed dial
- Press **Conference** again and all parties will be connected

Transferring a Call

Blind Transfer

- While on a call, press **transfer**
- Dial number or press a speed dial
- Hang up to complete the transfer

Consult Transfer

- While on a call, press **transfer**
- Dial number or press a speed dial
- Talk to the person
- Hang up to complete the transfer

Transfer to Voicemail

- While on a call, press **transfer**
- Dial 8+extension
- Hang up

Audio Control

- Press to Change the ringer volume while your phone is on the hook
- Pick up the handset and Press
 to Change the volume of the handset
- Press then Press to Change the volume of the Speaker phone
- Press () then Press () to Change the volume of the headset

Call History

- Press History
- Scroll through the list
- Select a contact to call back, or press options to get call detail such as duration, add to Contacts, edit info, blacklist contact or Delete

Ringtones

- Press Menu
- Select Settings
- Select Basic
- Select Sound
- Choose Ringtones
- Choose the tone you want
- Select Save

Forwarding Calls

- Press Menu
- Select Features
- Choose Call Forwarding
- Choose the type of forwarding
 - **Always Forward** All calls forward all the time
 - **Busy forward** Only forwards when line is in use
 - No Answer Forward- Calls are forwarded if not answered after a period of time
- Choose Enable
- Choose where to Forward to
- Click Save

Turning off Call Forwarding

- Press Menu
- Select Features
- Choose Call Forwarding
- Choose the type of Forwarding
- Select Disable

Message Waiting Light

Located in the Upper Right Corner of phone, New voicemails will light this red

LOFFLER