PHONE USER GUIDE - Yealink T48S

Placing a Call

- Lift handset, press or press
- Dial a number, extension or press a speed dial

Answering a Call

- Lift handset OR
- Press or

Hold

While on a call, press

Retrieving a Held Call

• Press **Resume** to retrieve the call

Redial

- Press twice to redial the last number
- Press once to get to the placed calls list

Do Not Disturb

• Press **DND**

Turning Off DND

• Press **DND** Again

Park

- While on a call, press More
- Press Park

Retrieving a Held Call

 To retrieve the Parked Call, press the red Park button or dial the extension that was listed for the call

Conference Calls

- While on a call, press **Conference**
- Dial number or press a speed dial
- Press Conference again and all parties will be connected

Transferring a Call

Blind Transfer

- While on a call, press
- Dial number or press a speed dial
- Hang up to complete the transfer

Consult Transfer

- press 🚾
- Dial number or press a speed dial
- Talk to the person
- Hang up to complete the transfer

Transfer to Voicemail

- press
- Dial *+extension
- Hang up

Audio Control

- Press to Change the ringer volume while your phone is on the hook
- Pick up the handset and Press
 to Change the volume
 of the handset
- Press then Press to Change the volume of the Speaker phone
- Press then Press to Change the volume of the headset

Message Waiting Light

Located in the Upper Right Corner of phone, New voicemails will light this up red

Forwarding Calls

- Press Menu
- Select **Features**
- Choose Call Forwarding
- Choose the type of forwarding
 - Always Forward- All calls forward all the time
 - o **Busy forward** Only forwards when line is in use
 - No Answer Forward- Calls are forwarded if not answered after a period of time

Turning off Call Forwarding

- Press Menu
- Select **Features**
- Choose Call Forwarding
- Choose the type of Forwarding
- Select Off

Ringtones

- Press Menu
- Select Basic
- Select Sound
- Choose Ringtones
- Choose the tone you want
- Select Save

Call History

- Press **History**
- Scroll through the list
- Select an entry
- Select the Person to call back or press options to get call detail such as duration, add to Contacts, edit info, blacklist contact or Delete

